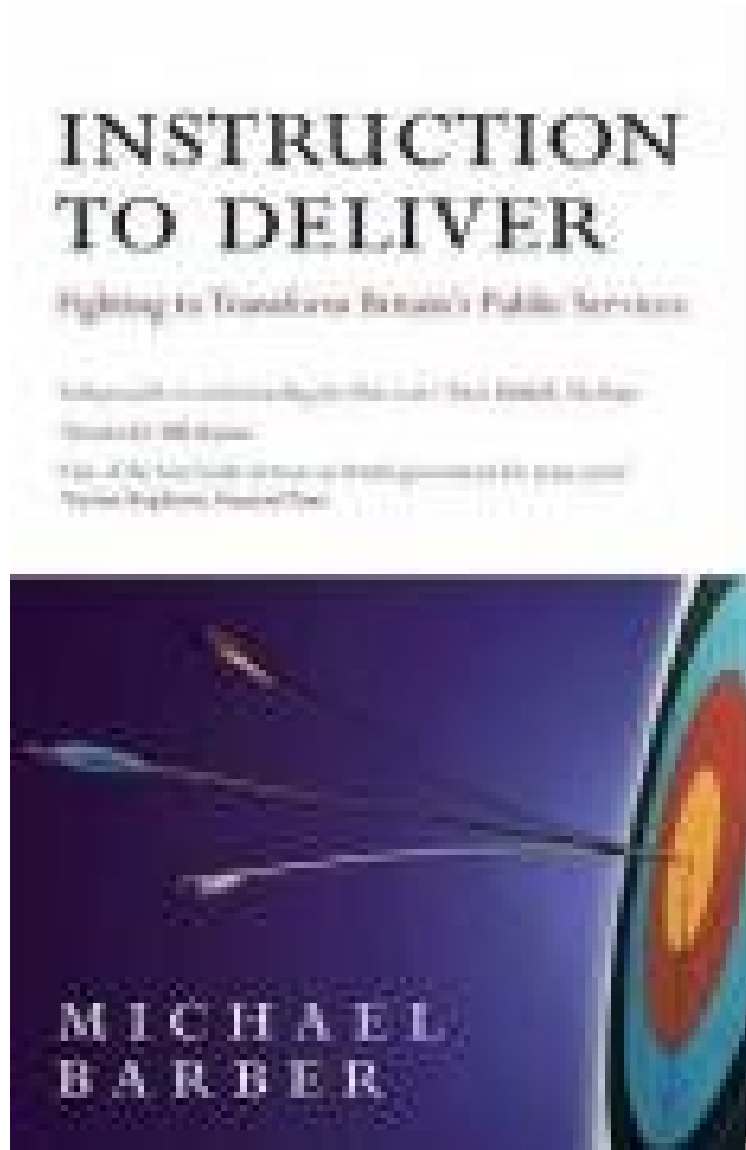


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# Instruction to Deliver: Fighting to Transform Britain's Public Services

*Michael Barber*

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